

Network Equip. Monitoring and Ticketing Discovery Document

1. What is driving you to review your options in network and device monitoring?
2. How do you monitor your LAN network and WAN circuits today?

3. Do you have a list of IT Equipment today?
4. Would you like to know the availability and up-time statistics?

5. Once you have an alert, will your internal IT team be handling it or do you want to outsource your ticket management?